

Needs-analysis in Hungary with social care providers

The interview was established between September 2015- January 2016

Interview questions for social care providers

1. How many caregivers do you employ and how many people belong to your clinetele?
2. How much time do caregivers spend travelling? Does visiting sometimes mean overburdening?
3. Are there any computer with Internet connection at your company? Do you use any kind of ICT devices in elderly care? (Smart devices, alarms, bracelets, etc.)
4. Have you heard about older people joining online communities? If yes, at what rate, and what age groups?
5. Do you think ICT-supported remote care would lessen the burden (apart from visiting)? (keeping in touch on a daily basis via the Internet, or an online platform)
6. Are caregivers prepared for using ICT tools and devices?
7. Would you willingly hire employees who, besides the knowledge of social care, are familiar with modern, up-to-date ICT devices available for elderly care, and are ready to apply the possible techniques of remote care via the Internet?
8. Would you send some of your colleagues to the short, mainly Internet-based training where they can learn about all the above? Even if it would cost some money?
9. During the past three years, did you take part in (domestic or EU) granted programs within the elderly care sector, in connection with demographic changes?

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